

A seamless end-to-end invoicing solution for the large utility company



The Challenge:

Traditional invoicing methods, such as paper invoices and email attachments, did not provide a reliable way to confirm receipt

The company needed a scalable, automated, and legally compliant invoicing solution that would:

- Digitally sign invoices in bulk to meet regulatory requirements.
- Ensure secure delivery via email and SMS while avoiding attachment-related issues.
- Provide verifiable confirmation that each customer had received and accessed their invoice

The Solution

**Singer-1 - a digital signature server
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Invoice Management Portal is a digital platform

To address these challenges, the company implemented a secure digital invoicing platform that streamlines the entire process:

- Instead of sending PDF invoices as attachments, the company now sends a secure link via email and SMS, allowing customers to download their invoices.
- The system tracks interactions — if a customer clicks the link, the invoice is marked as received; if they download it, the company gains verifiable proof of access.
- A dedicated Invoice Management Portal provides real-time insights into all issued invoices, offering a centralized dashboard for tracking invoice status and compliance.
- The solution enables the company to digitally sign all 40,000 invoices each month, ensuring legal and regulatory compliance while significantly reducing manual work.

Background

The company was established in its current form in 1956 and plays a crucial role in providing electrical services.

The Results

E-Signature. Transmission. Receipt Verification

By implementing this digital invoicing solution, the company achieved the following key improvements:

1. Automated Digital Signing – All invoices are now electronically signed in bulk, ensuring regulatory compliance.
2. Efficient & Scalable Invoice Delivery – Customers receive invoices instantly via secure email and SMS links, eliminating manual processes.
3. Real-Time Tracking & Verification – The company can confirm whether each invoice has been accessed and downloaded, ensuring greater transparency and improved collections.

